

Journafy:

Privacy statement

Journafy Inc.

We are Journafy.

Your hospital offers you the Journafy Post-ICU Diary at www.journafy.com. We offer you the Journafy Post-ICU Diary on behalf of your hospital. As processor, we process your data for the Journafy Post-ICU Diary on behalf of the hospital. We have signed a processor agreement with your hospital for this. If you would like to know which data is processed for the Journafy Post-ICU Diary, you can consult the privacy statement of your hospital. If you wish to exercise your rights with regard to the Journafy Post-ICU Diary, you can address your request to your hospital.

In the privacy statement below, we explain which data we process from you as controller when you visit our website or contact us.

We may change provisions of this privacy statement. If we do that, we will let you know. Nevertheless, we recommend that you check from time to time to see whether the privacy statement has been changed.

We store your personal data on servers in the European Economic Area (EEA).

Which personal data do we process and why?

There are a number of ways we can collect your personal data. In this section we explain which personal data we may collect from you. The personal data is sorted according to the different processing purposes. Next to each purpose is stated how long the personal data will be stored for that purpose. If changes occur in legal retention periods, they will take precedence over the retention periods referred to in this privacy statement.

Our website

On our website we use Google Analytics to improve our website. When you visit and use our website, we process:

- a user ID assigned to you;
- the device ID of your device;
- the operating system and device information you use, and;
- the use of our website and the page from which you came.

We also process this data from you if you do not use the Journafy Post-ICU Diary, but only visit and use the website.

We keep this data for a maximum of 2 years after the data has been collected.

We process this personal data on the basis of a legitimate interest. If you do not want us to process this data, you can disable Google Analytics by adjusting your cookie preferences on our website.

Contact us

If you have any questions about Journafy or the services we offer, please contact us. You can contact us by email. Consult our contact page for current contact details.

When you send us an email, we process your email address and the data that you send us for as long as necessary to handle the question and up to 6 months after the last contact moment. The basis for this processing is our legitimate interest to be able to respond to contact requests.

Sharing personal data

We do not share your personal data with others unless we are required to do so by law or you give your consent. We can, however, ask companies to assist us in providing our services. We call these companies 'processors'. Where we are a processor ourselves, these companies are 'sub-processors'. We sign processor agreements with these (sub) processors. We agree that they may only use your personal data on our instructions and for the provision of our services. They are not allowed to process your personal data for their own purposes.

We use the following types of (sub) processors:

- storage of (personal) data and database management and maintenance;
- a platform for developing the website;
- research agencies and analytical software to improve our website (including privacy-friendly Google Analytics, so that no personal data is shared with Google), and;
- hosting provider (s).

Security

We take appropriate security measures to protect your personal data and also require parties that process personal data on our behalf. In this way we ensure that only persons have access to your data who must necessarily have access to it and that access to your personal data is protected. All our employees are bound by nondisclosure agreements.

The (sub) processors that we engage meet strict security standards.

Your rights

Privacy legislation gives you certain rights with regard to your own personal data. The rights that we describe below are not absolute rights. We will always consider whether we can reasonably meet your request. If this is not possible, or if it would, for example, be at the expense of the privacy of others, we can refuse your request. If we refuse a request, we will let you know with our reasons.

Right of insight

You have the right to request which of your personal data we process. You can also ask us to provide insight into the processing purposes, categories of personal data concerned, the (categories of) recipients of personal data, the retention period, the source of the data and whether or not we use automated decision-making.

You may also ask for a copy of your personal data processed by us. Do you want additional copies? Then we can charge a reasonable fee for this.

Right of rectification

If the personal data we process about you is incorrect or incomplete, you can request us to adjust or supplement the personal data.

If we grant your request, we will, insofar as this is reasonably possible, inform the parties to whom we provide data

Right to delete

Do you no longer want us to process certain personal data about you? Then you can request us to erase certain (or all) personal data about you. As a controller we only process personal data on the basis of legitimate interest, we only delete your data if your interest outweighs ours. We will make this assessment.

Have we accidentally processed data unlawfully or does a specific law prescribe that we must delete data? Then we will delete the data. If the data is required for the settlement of a legal procedure or a (legal) dispute, we will only delete the personal data after the procedure or dispute has ended.

If we grant your request, we will, insofar as this is reasonably possible, inform the parties to whom we provide data.

Restriction of processing

If you dispute the correctness of the personal data processed by us, if you believe that we have processed your personal data unlawfully, if we no longer need the data or if you have objected to the processing, you can also request the restrict the processing of that personal data. For example, during the time that we need to assess your dispute or objection, or if it is already clear that there is (no longer) a legitimate basis for further processing of that personal data, but you still have an interest in us not deleting the personal data yet . If we restrict the processing of your personal data at your request, we may still use that data for the settlement of legal proceedings or a (legal) dispute.

Right to transfer

At your request, we can transfer the data that we process based on the agreement or on the basis of your consent and that are automatically processed to you or another party to be designated by you. You can make such a request at reasonable intervals.

Automated individual decision-making

We do not make decisions based solely on automated processing.

Right of objection and withdrawal of consent

We process your data on the basis of a legitimate interest. You may object to this.

Exercising your rights

You can send a request for access, correction, deletion, data transfer of your personal data or objection to the processing of your personal data to support@journafy.com.

To prevent misuse, we ask you to identify yourself adequately with a written request for access, adjustment or removal. You can do this by sending a copy of a valid ID. Do not forget to shield your BSN, MRZ (Machine Readable Zone) and passport photo on the copy.

We aim to process your request, complaint or objection within one month. If it is not possible to make a decision within one month, we will inform you of the reasons for the delay and when the decision is expected to be provided (no more than 3 months after receipt).

The Dutch authority of personal data

Do you have a complaint about our processing of your personal data? Then contact us. We are of course happy to help you. Should you nevertheless not come to an agreement with us, you also have the right under privacy legislation to file a complaint with the privacy supervisor, the Dutch Data Protection Authority. You can contact the Dutch Data Protection Authority for this via <https://autoriteitpersoonsgegevens.nl>.

Contact

If you have any questions, problems or comments about this privacy statement or our data processing, please contact us by e-mail at support@journafy.com or by mail at:

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